

# NHS Cheshire and Merseyside, Sefton

## Update Report

September 2024

### Southport major incident

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### Recovery

A significant amount of work has been taking place to support the victims, their families and the wider community following the tragic incident that occurred last month. This support also extends to the emergency responders that were involved with the incident

The recovery planning architecture is now in place in Sefton and Sefton Place Director is leading on this work for Sefton Council and Sefton Place, fully supported by Sefton's Assistant Director of Quality and Safety improvement. This includes key cells being set up to focus on psychological support, business and economy, communications and engagement, safeguarding children's and families, Community resilience and the Community and Voluntary sector - meetings are also being held with key government departments.

There has been a significant focus on the psychological support that will be required for all those affected by this incident in the immediate and longer term.

Learning has been taken from other major incidents, for example the Manchester Arena attack and Grenfell. This is in line with NHS England's standard guidance on responding to the stress caused by major incidents.

The role of the Psychological Care Co-ordination Group is to ensure psychological and trauma support offer is pulled together to provide a coordinated response and effective messaging.

In addition to access to core and additional support the following resources are available.

- Victim care Merseyside
- [www.victimcaremerseyside.org](http://www.victimcaremerseyside.org).
- Summary of local support available for those affected by the incident
- [Sefton Council website](#)
- NHS Trauma Leaflet
- [nhs\\_trauma\\_leaflet.pdf \(publishing.service.gov.uk\)](https://nhs.uk/publishing/service/gov.uk/nhs_trauma_leaflet.pdf)

## Lincoln House Surgery

The former contract holder for Lincoln House Surgery retired in December 2023. NHS Cheshire and Merseyside, which is responsible for planning GP services in Sefton, took the decision to appoint an interim provider for the practice, to provide continuity for patients while a longer-term plan was agreed.

Southport and Formby Health Ltd was awarded an interim contract for the period 1 January 2024 to 31 March 2025. However, they have recently served notice on the contract, with a termination date of 31st October 2024.

NHS Cheshire and Merseyside have looked at different options to identify a new provider to continue to manage the practice but have concluded that unfortunately this is unlikely to be successful. Lincoln House is a small practice, with 1,921 registered patients as of April 2024, making it less attractive to potential providers. When the ICB tested the market during the process to recruit an interim provider, the current provider was the only one to submit an interest. When they gave notice, Southport and Formby Health cited the small list size as the reason they felt the contract was not sustainable.

NHS Cheshire and Merseyside wants to ensure that people in Sefton receive good quality, sustainable GP services, which provide continuity of care. The ICB believe that the best way to do this is to transfer Lincoln House patients to other local GP practices, meaning that the practice would close.

## Next steps

Sefton place has written to everyone registered with Lincoln House Surgery to explain the situation and give them the opportunity to provide any comments. Sefton are also holding two drop-in session for anyone who would like to share feedback or ask questions face to face. They are currently working with other local GP practices to plan for the transfer of patients by the end of October 2024.

People will be allocated to another practice close to where they live – their medical records will be securely moved, and they won't need to take any further action. The plan is to write to patients again during October to let them know which practice they will be transferred to.

The practice is in a building managed by NHS Property Services. There is ongoing work with partners to explore the potential for other local services to utilise the space.

Staff at Lincoln House Surgery are employed by the current interim contract holder, who is responsible for keeping them updated and informed about the process and next steps for them.

## Latest NHS Cheshire and Merseyside Board meeting

The next NHS Cheshire and Merseyside Board meeting takes place on 26 September 2024.

All meetings are live streamed via NHS Cheshire and Merseyside's YouTube channel for anyone not able to attend.

You can find details of all forthcoming meetings here:

<https://www.cheshireandmerseyside.nhs.uk/get-involved/upcoming-meetings-and-events/>

Papers from all previous meetings can be found here:

<https://www.cheshireandmerseyside.nhs.uk/get-involved/meeting-and-event-archive/>

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